

Accessibility statement for www.heritagequay.org

This accessibility statement applies to the website www.heritagequay.org.

This website is run by the University of Huddersfield archives service called Heritage Quay. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is?

We know some parts of this website are not fully accessible:

- whilst the Immersive Read and Read Aloud function screen readers in Edge Chromium are compatible with the website, any browser that requires an additional download (like Claro) to screen read the website will not work
- the map on our Visit page is constrained to the image bar so you can only see a small section of a map and it can't be expanded to full page.

The following aspects of the site that are not fully accessible are exempt from the regulations Reg 4(2)(h). See section: *Content that's not within the scope of the accessibility regulations*

- our audio oral histories and video content do not have closed captions or transcripts available on the website
- images visible in the online catalogue do not have alternative text tagged information

Feedback and contact information

If you need information on this site in a different format like accessible PDF, large print, easy read, audio recording or braille, contact the Library Disability Support Advisor on +44 1484 473925 or email library.disability.support@hud.ac.uk. We will consider your request and get back to you within 2 working days during normal weekday office hours.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: archives@hud.ac.uk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Our telephone number is 01484 473168. You can visit the exhibition and group spaces at the front of Heritage Quay anytime between 8am and 8pm on Mondays to Fridays, 9am and 5pm on Saturdays and 10am to 4pm on Sundays. If you want to view archives, we are open to researchers on Mondays and Tuesdays, 9.30am to 5pm. Information about our opening hours is on our home page, and information for researchers on our Visit page.

Technical information about this website's accessibility

The University of Huddersfield is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1 AA](#) standard, due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

Disproportionate Burden

Not applicable.

Content that's not within the scope of the accessibility regulations

The archival content delivered by the website is exempt from the Regulations under Reg 4(2)(h). This content might fail any of the WCAG 2.1 AA Success Criteria because it reproduces items in heritage collections that cannot be made fully accessible.

What we're doing to improve accessibility

We plan to add text alternatives for all images by December 2020. When we publish new content we'll make sure our use of images meets accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 19th June 2020. It was last reviewed on 28th October 2020.

This website was last tested on 12th December 2019. The test was carried out by The University of Huddersfield. We used [Accessibility Insights for Web](#) and [WebAim Wave](#).

Additional accessibility testing was carried out on the 28th October 2020. The following pages were tested:

<http://www.heritagequay.org>

<http://www.heritagequay.org/discover>

<http://www.heritagequay.org/discover/theatre>

<http://www.heritagequay.org/archives/AGD>

The page were tested with Edge Chromium's screen reader, [Immersive Reader](#), and an overlay app called [ColorVeil](#). This was testing for colour contrast and code tags compatible with readers.