What to do in the event of a lift failure if you have a mobility impairment

In the unlikely event of a power failure or lift breakdown when a person is unable to use the stairs to exit a building, the following actions should be carried out:

- Notify the security hub (01484 472221) or a member of staff.
- Check if there is an alternative lift available to use. Most campus buildings have more than one lift, and some campus buildings are connected to adjacent buildings.
- If no other lifts are available, every effort will be made to determine how long it will be before a lift is available.
- You will be kept informed and supported to remain where you are.
- If you need to exit the building before the lift is available, the University has two pieces of equipment that can be used:

**Safety Chair**
Max weight: 220Kgs
or 30 stones

**Motorised Stair Climber**
Max weight: 160Kgs or 25 stones
Please note:-

- You must be able to self-transfer from your wheelchair to use this equipment.
- You will be asked to select the equipment most suitable for your needs.
- The equipment you have selected will be deployed and used to safely exit you from the building.

In situations where the equipment cannot be safely used or it is unsuitable for your needs, the fire service will be contacted and asked to provide assistance.

If you require further information, please contact your Disability Co-ordinator, Adviser or your line manager.

To help you, there are videos showing the operation of the equipment:

Safety Chair

Motorised Stair Climber

healthandsafety@hud.ac.uk
disability@hud.ac.uk