Accessibility Statement for Achiever

Accessibility and Usability

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Document Controls

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Version History

Version	Date	Changed By	Changes Overview
1.0	31/01/2020	Paul Ward	Initial release

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1. Accessibility Commitment

Interactive Software Limited (ISL) is committed to providing software solutions that are accessible to the widest possible audience, regardless of technology or ability. We are actively working to increase the accessibility and usability of our software solutions and in doing so adhere to many of the available standards and guidelines.

2. Guidelines and Standards

ISL endeavours to ensure Achiever conforms to Web Content Accessibility Guidelines version 2.1 AA (WCAG 2.1) standard. To help as many people as possible to be able to use Achiever you should be able to:

- navigate most of Achiever using just a keyboard
- zoom in without text spilling off the screen
- use assistive technologies such as screen readers and screen magnifiers

3. Exceptions

Whilst ISL strive to make sure Achiever adheres to WCAG 2.1 standard and guidelines, this is not always possible. Older versions of Achiever released prior to ISL committing to WCAG 2.1 conformance, will not be fully compliant. Newer versions of Achiever will also include some content that is not yet fully compliant. However, ISL remains committed to becoming WCAG 2.1 compliant and making sure that as many people can use Achiever as possible. Improvements in accessibility conformance is a core feature in the Achiever product road map and where constraints prevent customers upgrading to a more recent version of Achiever, custom options are available to improve accessibility usage for specific content.

4. Contact Information

If you find problems accessibility related problems using Achiever, use the following methods to report the problem to ISL.

- Email: support@interactivesoftware.co.uk
- Phone: 0121 380 1020
- Customer Portal: https://secure.achieveranyware.co.uk/portal