

W3C Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Statement

Date of Report: February 15, 2021

Name of Product: Power Apps

Description of Product: PowerApps is a rich integrated environment for creating and using no-code business apps for Windows, Android and iOS.

Apps created in PowerApps can be made fully accessible. Legacy xCRM designer tools for modifying modeldriven apps will be accessible in a later release.

Platform: Web, Android, iOS, Win32

Product Build: 3.20094

Accessibility website: Microsoft Accessibility

For assistance with this report, please email us.

WCAG 2.1 Conformance Requirements

Criteria
<u>1. Conformance Level</u>
2. Full pages
3. Complete processes
4. Only Accessibility-Supported Ways of Using Technologies
5. Non-Interference

Web Content Accessibility Guidelines (WCAG) 2.1

Principle 1: Perceivable

Information and user interface components must be presentable to users in ways they can perceive.

Guideline 1.1 Text Alternatives

Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language.

Criteria	Supporting Feature	Remarks and Explanations
1.1.1 Non-text Content: All non-text	Supported With Exceptions	The following legacy xRM designer
content that is presented to the user		experiences will be made accessible
has a text alternative that serves the		in later release - App Designer, Form
equivalent purpose, except in		Order Dialog, Form Security Roles
situations listed in <u>WCAG 2.1 1.1.1</u> .		Dialog, Interactive Dashboard,

Criteria	Supporting Feature	Remarks and Explanations
		Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code. In Power Apps, images do not all have captions. They will be made accessible in a later release. VoiceOver navigates to all controls even for the decorative profile images [whose tab index property is -1]

Guideline 1.2 Time-based Media

Provide alternatives for time-based media.

Criteria	Supporting Feature	Remarks and Explanations
1.2.1 Audio-only and Video-only	Supported	
(Prerecorded): For prerecorded		
audio-only and prerecorded video-		
only media, the following are true,		
except when the audio or video is a		
media alternative for text and is clearly		
labeled as such:		
 Prerecorded Audio-only: An 		
alternative for time-based media is		
provided that presents equivalent		
information for prerecorded audio-		
only content.		
 Prerecorded Video-only: Either an 		
alternative for time-based media or an		
audio track is provided that presents		
equivalent information for		
prerecorded video-only content.		

Criteria	Supporting Feature	Remarks and Explanations
1.2.2 Captions (Prerecorded):	Not Applicable	
Captions are provided for all		
prerecorded audio content in		
synchronized media, except when the		
media is a media alternative for text		
and is clearly labeled as such.		
1.2.3 Audio Description or Media	Not Applicable	
Alternative (Prerecorded): An		
alternative for time-based media or		
audio description of the prerecorded		
video content is provided for		
synchronized media, except when the		
media is a media alternative for text		
and is clearly labeled as such.		
1.2.4 Captions (Live): Captions are	Supported	Only applicable to YouTube videos
provided for all live audio content in		with live captioning.
synchronized media.		
1.2.5 Audio Description	Not Applicable	
(Prerecorded): Audio description is		
provided for all prerecorded video		
content in synchronized media.		

Guideline 1.3 Adaptable

Create content that can be presented in different ways (for example simpler layout) without losing information or structure.

Criteria	Supporting Feature	Remarks and Explanations
1.3.1 Info and Relationships:	Supported With Exceptions	The following legacy xRM designer
Information, structure, and		experiences will be made accessible
relationships conveyed through		in later release - App Designer,
presentation can be programmatically		Form Order Dialog, Form Security
determined or are available in text.		Roles Dialog, Interactive Dashboard,
		Dashboard, Personal Dashboard,
		Entity Control Editor, Entity Event
		Editor, Chart, Personal Chart, Chart
		Import Dialog, Theme Designer,
		Plug-in Trace Tool, Publisher,
		Developer resources, Open App
		Source, Report Editor+Wizard,
		Additional Entity Metadata (Audit,
		controls etc.,), Connection Roles
		Editor, Entity Add Subitem /
		Subcomponents, Entity Configure
		Relevance, Virtual Entity Data
		Provider, Virtual Entity Data Source,
		Entity Messages, Entity Hierarchy

Criteria	Supporting Feature	Remarks and Explanations
		Settings, System View, Saved View, and Web Resources - Media & Code.
		In Power Apps, some screens or controls where the screen reader Narrator/NVDA may not convey web content structure, information, and relationships to users clearly and correctly. They will be made accessible at later release.
		In Power Apps, gallery list control is sometimes used to convey information in table format. These controls do not comply with all table accessibility standards.
		In Power Apps, Universal search control screen reader doesn't provide information after selected 'Search all' button under 'My Apps' tab.
1.3.2 Meaningful Sequence: When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code.
		In Power Apps, some screens or

Criteria	Supporting Feature	Remarks and Explanations
		controls where the screen reader
		don't have correct sequence to
		convey the information correctly.
1.3.3 Sensory Characteristics: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code. In Power Apps, visual icons do not all have tooltip defined. They will be made accessible in a later release.
1.3.4 Orientation: Content does not	Supported	
restrict its view and operation to a		
single display orientation, such as		
portrait or landscape, unless a specific		
display orientation is essential.		
 1.3.5 Identify Input Purpose: The purpose of each input field collecting information about the user can be programmatically determined when: The input field serves a purpose identified in the Input Purposes for User Interface Components section; and The content is implemented using technologies with support for identifying the expected meaning for form input data. 	Supported	

Guideline 1.4 Distinguishable

Make it easier for users to see and hear content including separating foreground from background.

Criteria	Supporting Feature	Remarks and Explanations
 1.4.1 Use of Color: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. 1.4.2 Audio Control: If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system 	Supported	
volume level. 1.4.3 Contrast (Minimum): The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following: • Large Text: Large-scale text and images of large-scale text have a contrast ratio of at least 3:1; • Incidental: Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement. • Logotypes: Text that is part of a logo or brand name has no minimum contrast requirement.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code. In Power Apps, screen displays do not all satisfy the contrast ratio of 4.5:1. They will be made accessible in later release. Luminosity bugs for OOB apps will be fixed in later release.

Criteria	Supporting Feature	Remarks and Explanations
1.4.4 Resize text: Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code. In Power Apps, screen displays do not all satisfy text resize. They will be made accessible in later release.
 1.4.5 Images of Text: If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following: Customizable: The image of text can be visually customized to the user's requirements; Essential: A particular presentation of text is essential to the information being conveyed. 1.4.10 Reflow: Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: Vertical scrolling content at a width equivalent to 320 CSS pixels; 	Supported Supported With Exceptions	In Power Apps, not all web content are legibility without vertical and/or horizontal scrolling. They will be made accessible in later release.

Criteria	Supporting Feature	Remarks and Explanations
Except for parts of the content which		
require two-dimensional layout for		
usage or meaning.		
1.4.11 Non-Text Contrast: The visual	Supported With Exceptions	In Power Apps, not all UI
presentation of the following have a		components have a contrast ration
contrast ratio of at least 3:1 against		of at least 3:1 against adjacent
adjacent color(s):		color(s). They will be made
User Interface Components		accessible in later release.
Visual information used to indicate		
states and boundaries of user		
interface components, except for		
inactive components or where the		
appearance of the component is		
determined by the user agent and not		
modified by the author;		
Graphical Objects		
• Parts of graphics required to		
understand the content, except when		
a particular presentation of graphics is		
essential to the information being		
conveyed.		
1.4.12 Text Spacing: In content	Supported With Exceptions	In Power Apps, some content may
implemented using markup languages		not be visible when text spacing is
that support the following text style		applied. They will be made
properties, no loss of content or		accessible in later release.
functionality occurs by setting all of		
the following and by changing no		
other style property:		
• Line height (line spacing) to at least		
1.5 times the font size;		
• Spacing following paragraphs to at		
least 2 times the font size;		
• Letter spacing (tracking) to at least		
0.12 times the font size;		
• Word spacing to at least 0.16 times the font size.		
1.4.13 Content on Hover or Focus:	Supported With Exceptions	In Dower Apps, some Lill
	Supported With Exceptions	In Power Apps, some UI components failed to reveal
Where receiving and then removing pointer hover or keyboard focus		additional content when they
triggers additional content to become		receive focus or pointer hover. They
visible and then hidden, the following		will be made accessible in later
are true:		release.
Dismissable		
A mechanism is available to dismiss		
the additional content without moving		
pointer hover or keyboard focus,		
unless the additional content		
	l	

Criteria	Supporting Feature	Remarks and Explanations
communicates an input error or does		
not obscure or replace other content;		
Hoverable		
If pointer hover can trigger the		
additional content, then the pointer		
can be moved over the additional		
content without the additional		
content disappearing;		
Persistent		
The additional content remains visible		
until the hover or focus trigger is		
removed, the user dismisses it, or its		
information is no longer valid.		

Principle 2: Operable

User interface components and navigation must be operable.

Guideline 2.1 Keyboard Accessible

Make all functionality available from a keyboard.

Criteria	Supporting Feature	Remarks and Explanations
2.1.1 Keyboard: All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug- in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code. In Power Apps, some screens or controls where the screen reader Narrator/NVDA may not convey web content structure, information, and

Criteria	Supporting Feature	Remarks and Explanations
		relationships to users clearly and
		correctly. They will be made
2 1 2 No Koyboard Trapy If	Supported With Exceptions	accessibly at later release.
2.1.2 No Keyboard Trap: If keyboard focus can be moved to a	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible
component of the page using a		in later release - App Designer, Form
keyboard interface, then focus can		Order Dialog, Form Security Roles
be moved away from that		Dialog, Interactive Dashboard,
component using only a keyboard		Dashboard, Personal Dashboard,
interface, and, if it requires more		Entity Control Editor, Entity Event
than unmodified arrow or tab keys		Editor, Chart, Personal Chart, Chart
or other standard exit methods, the		Import Dialog, Theme Designer, Plug-
user is advised of the method for		in Trace Tool, Publisher, Developer
moving focus away.		resources, Open App Source, Report
		Editor+Wizard, Additional Entity
		Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add
		Subitem / Subcomponents, Entity
		Configure Relevance, Virtual Entity
		Data Provider, Virtual Entity Data
		Source, Entity Messages, Entity
		Hierarchy Settings, System View,
		Saved View, and Web Resources -
		Media & Code.
2.1.4 Character Key Shortcuts: If a	Supported With Exceptions	In Power Apps, some UI components
keyboard shortcut is implemented		failed to provide keyboard short cut
in content using only letter		option. They will be made accessible
(including upper- and lower-case		in later release.
letters), punctuation, number, or symbol characters, then at least one		
of the following is true:		
Turn off		
A mechanism is available to turn the		
shortcut off;		
Remap		
A mechanism is available to remap		
the shortcut to use one or more		
non-printable keyboard characters		
(e.g. Ctrl, Alt, etc).		
Active only on focus		
The keyboard shortcut for a user interface component is only active		
when that component has focus.		
when that component has locus.		

Guideline 2.2 Enough Time

Provide users enough time to read and use content.

Criteria	Supporting Feature	Remarks and Explanations
2.2.1 Timing Adjustable: For each	Not Applicable	
time limit that is set by the content,		
at least one of the following is true:		
• <u>Turn off:</u> User is allowed to turn off		
time limit before encountering it; or		
 <u>Adjust</u>: The user is allowed to 		
adjust the time limit before		
encountering it over a wide range		
that is at least ten times the length		
of the default setting; or		
 <u>Extend</u>: The user is warned before 		
time expires and given at least 20		
seconds to extend the time limit		
with a simple action (for example,		
"press the space bar"), and the user		
is allowed to extend the time limit at		
least ten times; or		
• <u>Real-time Exception:</u> The time limit		
is a required part of a real-time		
event (for example, an auction), and		
no alternative to the time limit is		
possible; or		
• Essential Exception: The time limit		
is essential and extending it would		
invalidate the activity; or		
• <u>20 Hour Exception:</u> The time limit is		
longer than 20 hours.		
2.2.2 Pause, Stop, Hide: For	Not Applicable	
moving, blinking, scrolling, or auto-		
updating information, all of the		
following are true:		
• <u>Moving, blinking, scrolling:</u> For any		
moving, blinking or scrolling		
information that (1) starts		
automatically, (2) lasts more than		
five seconds, and (3) is presented in		
parallel with other content, there is a		
mechanism for the user to pause,		
stop, or hide it unless the		
movement, blinking, or scrolling is part of an activity where it is		
essential; and		
 <u>Auto-updating</u>: For any auto- updating information that (1) starts 		
automatically and (2) is presented in		
parallel with other content, there is a		
mechanism for the user to pause,		
mechanism for the user to pause,		

Criteria	Supporting Feature	Remarks and Explanations
stop, or hide it or to control the		
frequency of the update unless the		
auto-updating is part of an activity		
where it is essential.		

Guideline 2.3 Seizures

Do not design content in a way that is known to cause seizures.

Criteria	Supporting Feature	Remarks and Explanations
2.3.1 Three Flashes or Below	Supported	
Threshold: Web pages do not		
contain anything that flashes more		
than three times in any one second		
period, or the flash is below the		
general flash and red flash		
thresholds.		

Guideline 2.4 Navigable Provide ways to help users navigate, find content, and determine where they are.

Criteria	Supporting Feature	Remarks and Explanations
2.4.1 Bypass Blocks: A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.	Supported	
2.4.2 Page Titled: Web pages have titles that describe topic or purpose.	Supported	
2.4.3 Focus Order: If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source,

Criteria	Supporting Feature	Remarks and Explanations
		Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code.
		VoiceOver navigates to all the controls which are supposed to be for viewing only.
2.4.4 Link Purpose (In Context): The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.	Supported	
2.4.5 Multiple Ways: More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code.
2.4.6 Headings and Labels: Headings and labels describe topic or purpose.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App

Criteria	Supporting Feature	Remarks and Explanations
		Source, Report Editor+Wizard, Additional Entity Metadata (Audit,
		controls etc.,), Connection Roles
		Editor, Entity Add Subitem /
		Subcomponents, Entity Configure
		Relevance, Virtual Entity Data
		Provider, Virtual Entity Data Source,
		Entity Messages, Entity Hierarchy Settings, System View, Saved View,
		and Web Resources - Media & Code.
		In Power Apps we can't associate a
		label to dropdown.
2.4.7 Focus Visible: Any keyboard	Supported With Exceptions	The following legacy xRM designer
operable user interface has a mode		experiences will be made accessible
of operation where the keyboard focus indicator is visible.		in later release - App Designer, Form Order Dialog, Form Security Roles
		Dialog, Interactive Dashboard,
		Dashboard, Personal Dashboard,
		Entity Control Editor, Entity Event
		Editor, Chart, Personal Chart, Chart
		Import Dialog, Theme Designer,
		Plug-in Trace Tool, Publisher, Developer resources, Open App
		Source, Report Editor+Wizard,
		Additional Entity Metadata (Audit,
		controls etc.,), Connection Roles
		Editor, Entity Add Subitem /
		Subcomponents, Entity Configure
		Relevance, Virtual Entity Data
		Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy
		Settings, System View, Saved View,
		and Web Resources - Media & Code.

Guideline 2.5 Input Modalities Make it easier for users to operate functionality through various inputs beyond keyboard.

Criteria	Supporting Feature	Remarks and Explanations
2.5.1 Pointer Gestures: All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.	Supported	

Criteria	Supporting Feature	Remarks and Explanations
2.5.2 Pointer Cancellation: For	Supported With Exceptions	In Power Apps, some drop-down list
functionality that can be operated		control without releasing mouse
using a single pointer, at least one of		click, the content got expanded
the following is true:		automatically. They will be made
No Down-Event		accessible in later release.
The down-event of the pointer is not		
used to execute any part of the		
function;		
Abort or Undo		
Completion of the function is on the		
up-event, and a mechanism is		
available to abort the function before		
completion or to undo the function		
after completion;		
Up Reversal		
The up-event reverses any outcome		
of the preceding down-event;		
Essential		
Completing the function on the		
down-event is essential.		
2.5.3 Label in Name: For user	Supported With Exceptions	In Power Apps, screen reader is not
interface components with labels that		reading some selected item names
include text or images of text, the		properly. They will be made
name contains the text that is		accessible in later release.
presented visually.	-	
2.5.4 Motion Actuation:	Supported	
Functionality that can be operated by		
device motion or user motion can		
also be operated by user interface		
components and responding to the		
motion can be disabled to prevent		
accidental actuation, except when:		
Supported Interface		
The motion is used to operate		
functionality through an accessibility		
supported interface;		
Essential The motion is essential for the		
function and doing so would		
invalidate the activity.		

Principle 3: Understandable

Information and the operation of user interface must be understandable.

Guideline 3.1 Readable

Make text content readable and understandable.

Criteria	Supporting Feature	Remarks and Explanations
3.1.1 Language of Page : The default human language of each Web page can be programmatically determined.	Supported	
3.1.2 Language of Parts: The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.	Not Supported	Apps use the language settings of the end-user device.

Guideline 3.2 Predictable

Make Web pages appear and operate in predictable ways.

Criteria	Supporting Feature	Remarks and Explanations
3.2.1 On Focus: When any component receives focus, it does not initiate a change of context.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code.
3.2.2 On Input: Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the	Supported With Exceptions	VoiceOver doesn't respect tab order The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard,

Criteria	Supporting Feature	Remarks and Explanations
behavior before using the component		Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code.
3.2.3 Consistent Navigation: Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.	Supported	
3.2.4 Consistent Identification: Components that have the same functionality within a set of Web pages are identified consistently.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code.

Guideline 3.3 Input Assistance Help users avoid and correct mistakes.

Criteria	Supporting Feature	Remarks and Explanations
3.3.1 Error Identification: If an	Supported	
input error is automatically		
detected, the item that is in error is		
identified and the error is described		
to the user in text.		
3.3.2 Labels or Instructions: Labels or instructions are provided when content requires user input.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code. In Canvas Apps some labels are not provided for form elements.
3.3.3 Error Suggestion: If an input	Supported With Exceptions	Some of the default error messages
error is automatically detected and		returned by the Common Data
suggestions for correction are		Service may not be descriptive
known, then the suggestions are		enough.
provided to the user, unless it would jeopardize the security or purpose		
of the content.		
3.3.4 Error Prevention (Legal,	Supported	
Financial, Data): For Web pages		
that cause legal commitments or		
financial transactions for the user to		
occur, that modify or delete user-		
controllable data in data storage		
systems, or that submit user test		
responses, at least one of the		
following is true:		
1. Reversible: Submissions are		
reversible.		

Criteria	Supporting Feature	Remarks and Explanations
 2. Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them. 3. Confirmed: A mechanism is 		
available for reviewing, confirming, and correcting information before finalizing the submission.		

Principle 4: Robust

Content must be robust enough that it can be interpreted reliably by a wide variety of user agents, including assistive technologies.

Guideline 4.1 Compatible

Maximize compatibility with current and future user agents, including assistive technologies.

Criteria	Supporting Feature	Remarks and Explanations
4.1.1 Parsing: In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer, Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code.
4.1.2 Name, Role, Value: For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and	Supported With Exceptions	The following legacy xRM designer experiences will be made accessible in later release - App Designer, Form Order Dialog, Form Security Roles Dialog, Interactive Dashboard, Dashboard, Personal Dashboard, Entity Control Editor, Entity Event Editor, Chart, Personal Chart, Chart Import Dialog, Theme Designer,

Criteria	Supporting Feature	Remarks and Explanations
notification of changes to these items is available to user agents, including assistive technologies.		 Plug-in Trace Tool, Publisher, Developer resources, Open App Source, Report Editor+Wizard, Additional Entity Metadata (Audit, controls etc.,), Connection Roles Editor, Entity Add Subitem / Subcomponents, Entity Configure Relevance, Virtual Entity Data Provider, Virtual Entity Data Source, Entity Messages, Entity Hierarchy Settings, System View, Saved View, and Web Resources - Media & Code. In Power Apps, we cant define an attribute to an image control. In Power Apps does not provide tabbed UI. Using buttons to simulate tabbed UI is not considered a best practice.
4.1.3 Status Messages: In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.	Supported With Exceptions	In Power Apps, some textual messages that appear on UI controls are not announced to the screen reader users. They will be made accessible in later release.

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